



MINISTRY
COMMUNICATIONS AND DIGITAL TECHNOLOGIES
REPUBLIC OF SOUTH AFRICA

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MEDIA STATEMENT

To : All Media
Date : 03 March 2025

SMOOTH GRANT PAYMENTS EXPECTED AS SOCIAL GRANT BENEFICIARIES CONTINUE TO HEED THE CALL TO REPLACE THE GOLD SASSA CARDS WITH THE BLACK POSTBANK CARD

The Department of Communications and Digital Technologies assures the public that the social grants payment cycle of 04 – 06 March 2025 will continue normally as the SASSA gold cards will still be valid. The gold cards will only be disabled at 17:00 (5pm) on 20 March 2025.

The Department thanks beneficiaries who have heeded the call to exchange their cards and encourages SASSA beneficiaries who have not yet swapped their cards to do so urgently ahead of the extended deadline of **20 March 2025** using the outlets availed by the Postbank.

Beneficiaries may follow the below process to look up card replacement sites:

- Dial ***120*335#**
- Reply with **(1)** to continue
- Reply with the province number (of the province in which they want to look up card replacement sites)

- Reply with the number of the municipality. Then all the card replacement sites under that municipality will appear.

A total of **854 248** cards had been issued as of Friday, 28 February 2025. This is an encouraging number in the face of all challenges in the cards replacement process that Postbank is addressing.

The Department wishes to reassure the public that no social grant beneficiary will be left out of the payments even those who may miss the deadline. SASSA and Postbank are committed to ensuring that there are no interruptions to the payments of grants. There is therefore no need to panic.

For more information visit www.postbank.co.za, call 0800 53 54 55 and Postbank official social media pages.

...ENDS...

FOR MEDIA ENQUIRIES:

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